### Verkkokauppa.com Oyj Q3/2016, 21.10.2016, Samuli Seppälä, CEO

# TODAY'S STOREFRONT

RETAIL IS GOING ONLINE. COME ALONG.







## Verkkokauppa.com Q3/2016 Income Statement

	Q3/2016	Q3/2015	Change%
Revenue, € million Gross profit Gross margin	92.6 14.5 15.6%	83.2 12.3 14.8%	+11% +17%
Personnel expenses Other opex	5.3 4.9	5.2 3.9	+3% +25%
EBITDA EBITDA margin Depreciation and amortiz.	4.2 4.6% 0.3	3.2 3.9% 0.3	+32%
EBIT Net profit	3.9 3.1	2.9 2.3	+36% +34%

"Verkkokauppa.com enjoyed good sales growth and improved its profit and market share"



### Verkkokauppa.com Q3/2016 Balance Sheet

- Inventory 40.3 (36.0) million euros on 30.9.16, change +12%.
- Cash flow from operat. activities 1-9/2016 was 6.1 (-4.1) million euros.
- Capex 1-9/2016 were 0.7 (1.0) million euros .
- Equity ratio 42.6% (45.7%)
- Cash 29.4 (23.2) million euros, change +27%. No interest bearing debt.

"On 30 September 2016, Verkkokauppa.com had a revolving credit facility of 15 million euros, which had not been utilized."





We are the most transparent low cost online retailer

> Verkkokauppa PROBABLY ALWAYS CHEAPER COM

.. while being probably always cheaper

# Most transparent

New
in Nov! In-store
maps + product
locations

"Customer's best friend"

New
in Nov! Price
barometer and
market price

New
in Nov! Zip-code
based delivery
estimates

Best
Finnish-language
product information and
most reviews

Return and service%

Sold & received orders and units

No commission salaries

# Lower costs

Finland's best self-service driven by technology

"Probably always cheaper"

Three high volume megastores

Cheaper prices enabled by lowest fixed costs

Highly efficient logistics

We don't sell products that can't be handled highly efficiently; clothing, fresh food, sub-10e products

Retail market in 2021

€40b in Finland

Share of online retail over 15% in Finland (now 10%)

## Retail market in 2021

€40b in Finland

Share of online retail over 15% in Finland (now 10%)

Retail in future will be super-transparent!

Value of trust increases

Mostly
vendor supported
products will be shown
in stores

Price comparison increases

Department stores closed

Only larger consumer electronics stores are profitable

# Retail market in 2021

8.7%

2016\*

# Global online share forecast 2015-2020

14.6%





Verkkokauppa.com will take large part of the future online growth in Finland (€40b)

\* Forecast.

2018\*

2019\*

2020\*

#### Source:

Share of e-retail sales

12%

10%

8%

6%

2015

eMarketer © Statista 2016

#### Additional Information:

Worldwide; eMarketer; 2015 to 2016

10%

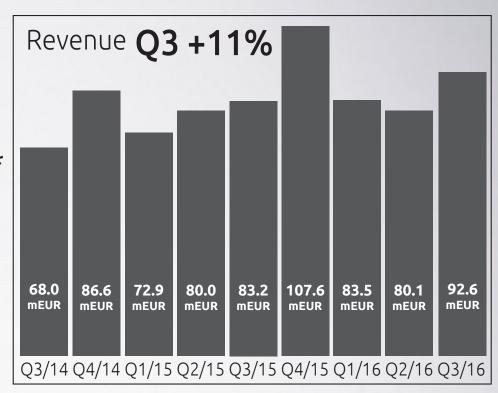
2017\*

Includes products or services ordered using the internet via any device, regardless of the method of payment or fulfillment; excludes travel and event tickets.



### Verkkokauppa.com Q3/2016 sales drivers

- Good CE-market development +11%\*
- Verkkokauppa.com's trusted concept
- Increasing price competition
- Retail continues going online
- Easy and convenient experience

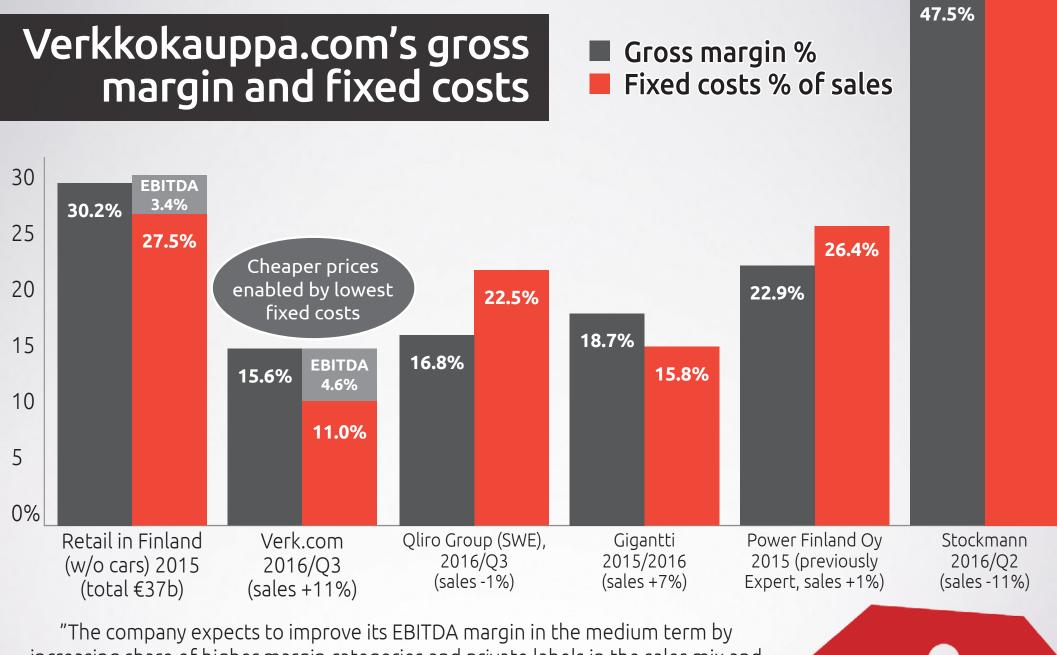


#### Additional future growth drivers:

- Increasing market shares in existing categories
- Launching new main product categories
- B2B and wholesale trade business
- Recent changes in the department store segment

"An estimated 1% or 400 million euros, of retail sales move online every year in Finland, from the current estimated level of 10% or 4 billion euros."





"The company expects to improve its EBITDA margin in the medium term by increasing share of higher margin categories and private labels in the sales mix and the increasing the share of the Apuraha consumer financing services."



51.0%

Apr 2015 - Sep 2016,  WorldWide					
Domain	☐ Monthly Visits	① Avg. Visit Duration	Pages/Visit	⇔ Bounce Rate	
power.fi	230,438	00:04:07	4.41	35.51%	
gigantti.fi	2.345M	00:04:31	4.77	32.30%	
🎨 expert.fi	462,464	00:03:40	3.91	37.75%	
O netanttila.com	375,545	00:03:53	4.53	42.17%	
verkkokauppa.com	₹ 3.585M	<b>₹</b> 00:05:34	<b>7.16</b>	<b>Y</b> 30.08%	

#### Web visits last 18 months

Engagoment (1)

"The current intense price competition is unlikely to continue as business will probably not be sustainable for the industry overall"





Web visits last 18 months



**SimilarWeb** 

#### Web visits last 3 months

🛨 Finland

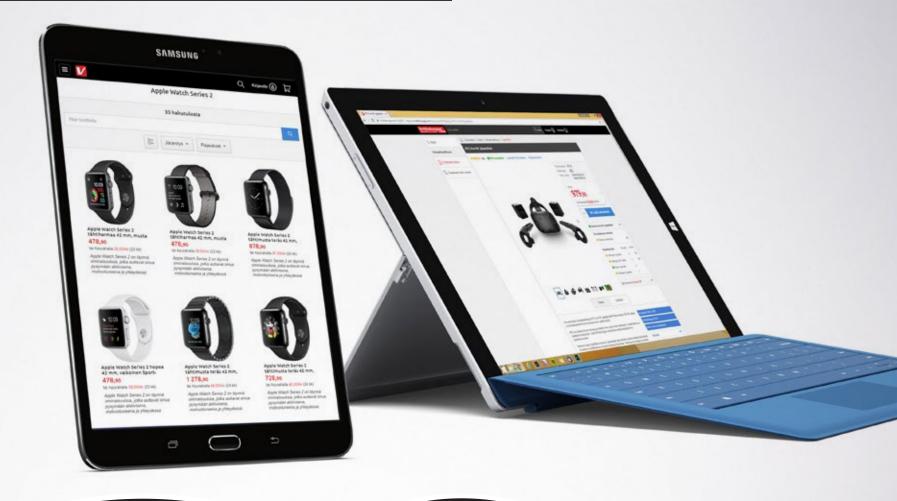
## Finland

zalando.fi	9,43%
\$ stockmann.com	3.94%
amazon.com	23.88%
gigantti.fi	23.06%
☑ verkkokauppa.com	39.68%

zalando.fi	8.73%
\$ stockmann.com	3.09%
amazon.com	22.91%
gigantti.fi	23.70%
Verkkokauppa.com	41.56%

#### New website with new features





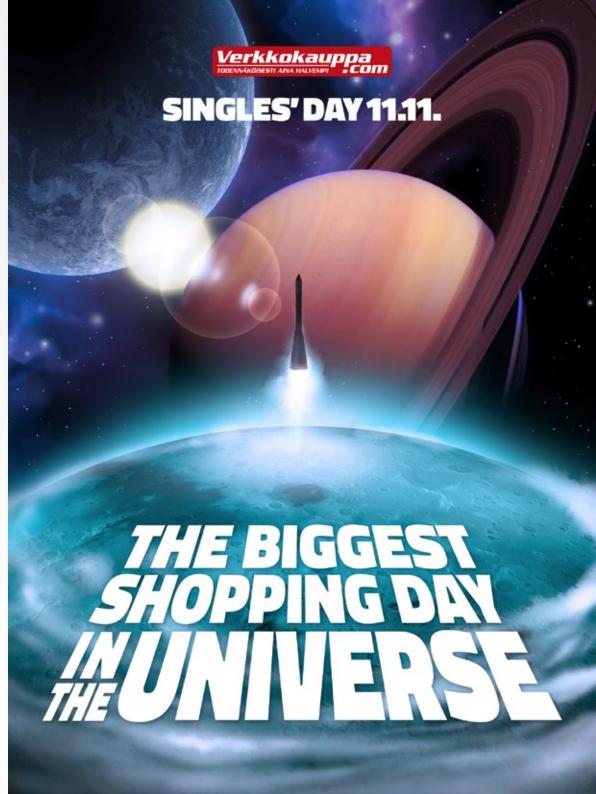
New
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## Singles' Day 11.11.







#### Medium-term targets

The company retains its existing targets:

- The company strives to grow faster than its operating market and targets an annual revenue growth of over 10 per cent in the medium term.
- The company's objective is to improve its EBITDA margin in the medium term when compared to the level of 2013.
- The company strives to secure a sufficient equity ratio to finance the growth of its business and aims to maintain an equity ratio of over 25 per cent taking into consideration the nature and seasonality of the company's business.

#### Business outlook and financial guidance

Verkkokauppa.com Oyj's business operations are estimated to develop positively within a medium-term time frame. In 2016 the company revenue and comparable operating profit are expected to exceed the level of 2015.

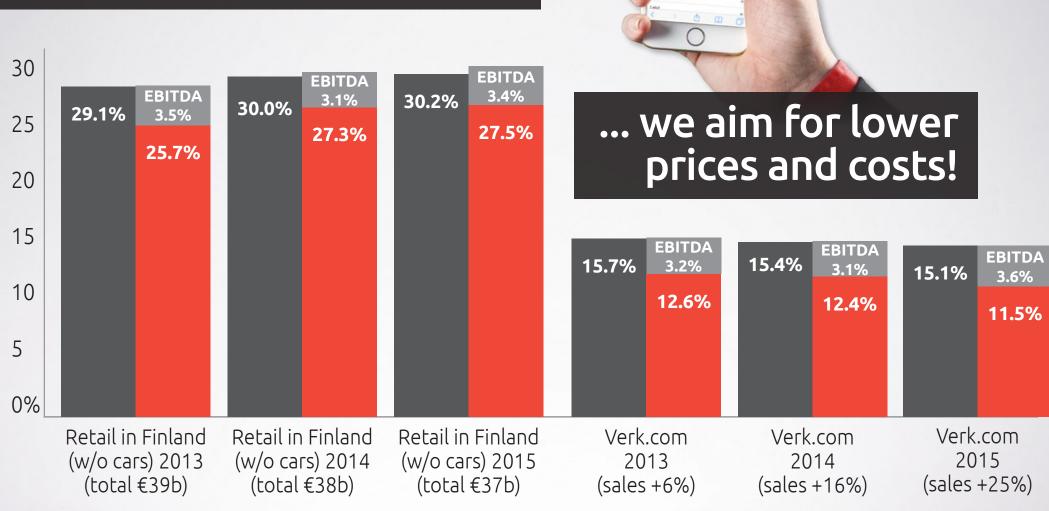
### Largest owners on 30 Sep 2016

		Shares	%
1	Seppälä Sipi Samuli	22 487 496	49.9
2	Keskinäinen Eläkevakuutusyhtiö Ilmarinen	2 612 728	5.798
3	Rite Ventures Finland Ab	2 367 576	5.254
4	Keva	2 138 000	4.744
5	Keskinäinen Työeläkevakuutusyhtiö Varma	2 065 932	4.584
6	Op-Delta -Sijoitusrahasto	1 262 485	2.801
7	Fondita Nordic Micro Cap Placeringsf	1 030 000	2.286
8	Sijoitusrahasto Evli Suomi Pienyhtiöt	647 441	1.437
9	Skogberg Ville Johannes	634 266	1.407
10	Sr Danske Invest Suomi Yhteisöosake	522 500	1.159
11	Sr Danske Invest Suomen Pienyhtiöt	511 378	1.135
Ad	ministrative registered:		
1	Nordea Pankki Suomi Oyj	3 664 091	8.131
2	Skandinaviska Enskilda Banken Ab (Publ)	1 008 994	2.23

Source: www.verkkokauppa.com/fi/investors/osakkeenomistajat



# While traditional retail sector is increasing gross margin and fixed costs ...



Sources: Statistics Finland, Soliditet and D&B. Gross margin includes changes in the inventory and outside services. EBITDA and fixed costs excluding non-recurring items.

## Q&A

#### **Upcoming events:**

- Q4/2016, Friday 10 February 2017
- Q1/2017, Friday 28 April 2017
- Q2/2017, Friday 14 July 2017
- Q3/2017, Friday 20 October 2017

#### Quick links:

- Investors English Summary www.verkinvest.com
- Company Releases mailing list in English www.joinverk.com
- Company Investor Webcasts www.verklive.com

#### Contacts:

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- investors@verkkokauppa.com





Electrolux UltraOne Origin+ pölynimuri

\*\*\* 4.8 1 100 % 229,90

tai Apurahalla 19,00/kk (17 kk)

- Puhdistus kovalta lattialta A
- Puhdistus matolta B



Electrolux UltraOne Quattro pölvnimuri

449.90

tai Apurahalla 26,00/kk (24 kk)

- Energialuokka A
- Puhdistus matolta A



Electrolux UltraOne Ergo+ pölynimuri

\*\*\* 4.3 B 81 % 199,90

tai Apurahalla 17,00/kk (18 kk)

- Puhdistus lattialta A
- Suodatus A



Electrolux UltraSilencer ZEN Animal -pölynimuri

\*\*\* \* 5.0 B 100 % 249,90

tai Apurahalla 17,00/kk (22 kk)

- Puhdistus kovalta lattialta A
- Puhdistus matolta C
- Suodatus A

YHTESTHOSSA ALLERGIA JAJASTHALIFON KANSIA

Aänitehotaso 58 dB

#### Product highlight - vacuum cleaners!



Electrolux UltraOne Green+ pölynimuri

219,90

tai Apurahalla 18,00/kk (18 kk)

- Puhdistus kovalta lattialta A
- Suodatus A
- Energialunkka A



Electrolux UltraSilencer ZEN Deluxe -pölynimuri

\*\*\* 5.0 £ 100 % 299,90

tai Apurahalla 19,00/kk (23 kk)

- Puhdistus kovalta lattialta A



Electrolux SilentPerformer Animal -pölynimuri

\*\*\* 4.5 B 100 % 179,90

tai Apurahalla 16,00/kk (17 kk)

- Puhdistus kovalta lattialta: A



All Floor -pölynimuri

229,90

tai Apurahalla 19,00/kk (17 kk)

- Puhdistus kovalta lattialta A
- Puhdistus matolta C
- Sundatus 4

# Get the big picture...

propably always cheaper\*

THANK YOU!





LG 55LF592V 55" Smart Full HD LED televisio

Hinta **599**,90 €

tai Apurahalla 33,00 €/kk (24 kk)

% sis 24 % alv.

\*verk.com/hintapuntari