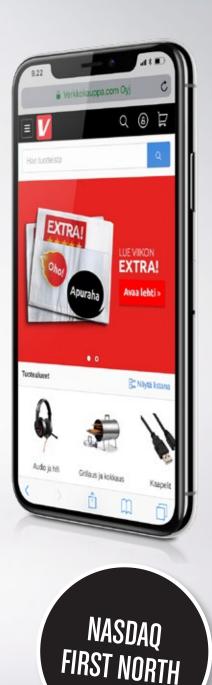
#### Verkkokauppa.com Q4 2017 9.2.2018, Samuli Seppälä, CEO

# TODAY'S Storefront

#### **RETAIL IS GOING ONLINE. COME ALONG.**





Questions during or after the presentation - investors@verkkokauppa.com

### Verkkokauppa.com Q4 2017

Q4 revenue growth +10% (€127m), EBITDA\* -14% (€5.9m)

> Market share gains in most categories, up to 3 percentage points\*\*

## Q4 dividend €0.044 (previous Q €0.043)

#### Verkkokauppa.com Q4 2017 Income Statement

	Q4 2017	Q4 2016	Ch%
Revenue, € million Gross profit Gross margin	127.4 20.3 16.0%	115.5 18.7 16.2%	+10% +9%
Personnel expenses <sup>*</sup>	-7.2	-6.1	+19%
Other opex	-7.2	-5.7	+26%
EBITDA <sup>*</sup>	5.9	6.9	-14%
EBITDA margin <sup>*</sup>	4.7%	6.0%	
Operating profit (EBIT)*	5.7	6.6	-15%
Net profit*	5.0	5.4	-6%

"Verkkokauppa.com's comparable quarterly revenue has been growing every quarter"



#### Verkkokauppa.com Q4 2017 Balance Sheet

- Inventory 47.7 (44.0) million euros on 31/12/17, change +8%.
- Cash flow from operating activities 20.1 (+18.6) million euros.
- Investments 1-12/2017 was -1.7 (-1.0) million euros .
- Equity ratio 33.8% (40.0%)
- Cash 41.7 (30.8) million euros, change +35%; no interest bearing debt.
- 15 million euro revolving credit facility not being utilized.



### Verkkokauppa.com 2018 guidance

2018 guidance revenue between €460m - €500m (2017 €432m) and comparable EBITDA €11 - €14m (2017 €12.9m).

Policy of paying out growing, quarterly dividend.

Medium-term targets of net sales growth of 10-20% per year, growing EBITDA and EBITDA margin of 3-5%.

### Verkkokauppa.com rolling 12 months

	2016	2017	Ch%
Revenue, € million Gross profit Gross margin	371.0 57.9 14.4%	431.8 62.3 15.6%	+16% +8%
Personnel expenses <sup>*</sup>	-24.4	-25.0	+3%
Other opex <sup>*</sup>	-19.6	-24.3	+24%
EBITDA <sup>*</sup>	14.5	13.1	-10%
EBITDA margin <sup>*</sup>	3.9%	3.0%	
Operating profit (EBIT)*	12.6	11.7	-7%
Net profit*	10.6	9.8	-8%

"Medium-term target of net sales growth of 10-20% per year, growing EBITDA and EBITDA margin of 3-5%"



#### **Global online share** forecast 2015-2020\*

# Retail market in 2020

8.7%

2016\*

14.6%

Verkkokauppa.com 11.5% aims take large part of future growth of online retail in Finland (~€40b), as it grows from current level of 2016 10% (2016) Retail e-commerce

13%

Supported by Finnish economy returning to growth

2019\*

2020\*

12%

10%

8%

6%

7.4%

2015

Source: eMarketer © Statista 2016 Additional Information:

Worldwide; eMarketer; 2015 to 2016

10%

2017\*

shares: Finland 10%,

UK 17%, USA 14%,

Germany 14%

(source: CRR)

\* Forecast. Includes products or services ordered using the internet via any device, regardless of the method of payment or fulfillment: excludes travel and event tickets.

2018\*



#### Verkkokauppa.com's targets and categories

Continuous and systematic expansion into new categories that are fully suitable for low-cost online model and efficient logistics.

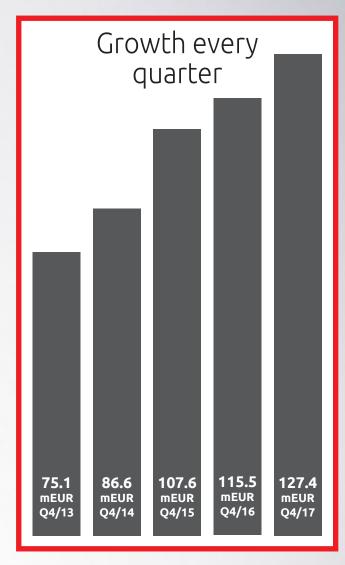
- Medium-term target of 10-20% revenue growth and EBITDA margin of 3-5% is split between 26 main categories with some being more aggressive.
- Track record of ~1% annual market share gain per category, typically being tracked weekly or monthly.
- Target to be Top 3 e-tailer in each category in Finland.
- "Probably always cheaper" price in each category.
- Change in sales mix has a positive effect in gross margin%.
- Financing (Apuraha) can increase gross margin% by 3-6%.

#### Verkkokauppa.com Q4 2017 sales growth drivers

- Retail continues going online
- CE market\* development +6% (Q4/17)
- New bigger Pirkkala and Oulu stores
- Market share gains in most categories, up to 3pp
- Finnish economy returning to growth, GDP +3%

#### Additional future growth drivers:

- Completely new Raisio (Turku) store Q1 2018
- Increasing market shares in existing categories
- Challenges with non-profitable CE-retailers.
- Struggling pure brick and mortar business
- Launching new main product categories (2019->)



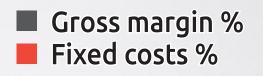


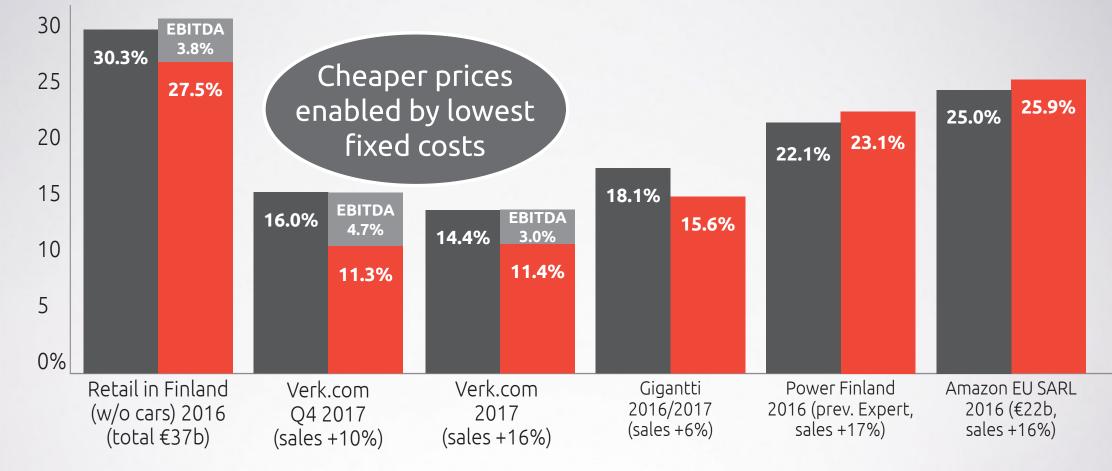
\*) Source: GfK

#### New megastore in Raisio (Turku region) will be opened end of Q1 2018

1 2

#### Verkkokauppa.com's gross margin and fixed costs





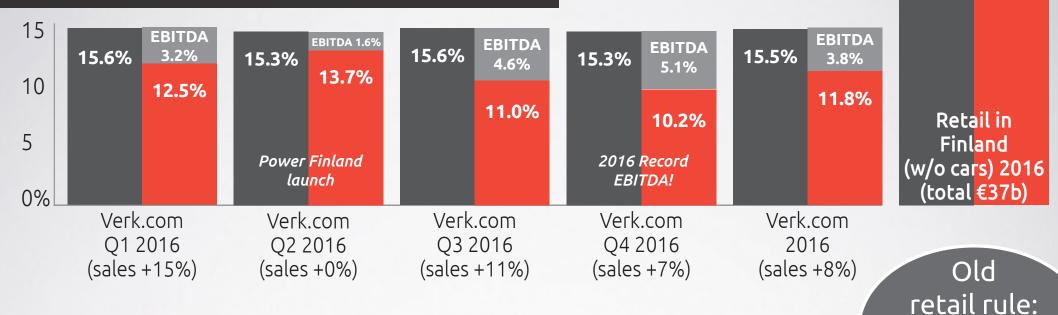
"The company aims to improve its EBITDA margin in the medium-term by increasing share of higher margin categories and private labels in the sales mix and the increasing the share of the Apuraha financing services."

Sources: Statistics Finland, Soliditet and D&B. Gross margin includes changes in the inventory and outside services. EBITDA excluding non-recurring items.

Verkkokauppa .com

#### Verkkokauppa.com's gross margin and fixed costs

Gross margin %Fixed costs %



15 **EBITDA** 16.0% **EBITDA** EBITDA EBITDA **EBITDA** 4.7% 14.4% 3.0% 2.6% 2.5% 14.5% 13.8% 2.0% 13.2% 10 11.9% 11.3% 11.4% 11.2% 11.3% 5 "Aggressive 2017!" "Q4 focus in profit" "Market share gains!" "Market sh<mark>are gains!</mark>" 0% Verk.com Verk.com Verk.com Verk.com Verk.com 01 2017 O2 2017 O3 2017 O4 2017 2017 (sales +20%) (sales +24%) (sales +14%) (sales +10%) (sales +16%)

Sources: Statistics Finland, Soliditet and D&B. Gross margin includes changes in the inventory and outside services. EBITDA and fixed costs excluding non-recurring items.

+10% sales =

-1% EBITDA

EBITDA 3.8%

27.5%

30.3%

#### Web visits last 15 months (desktop and mobile)



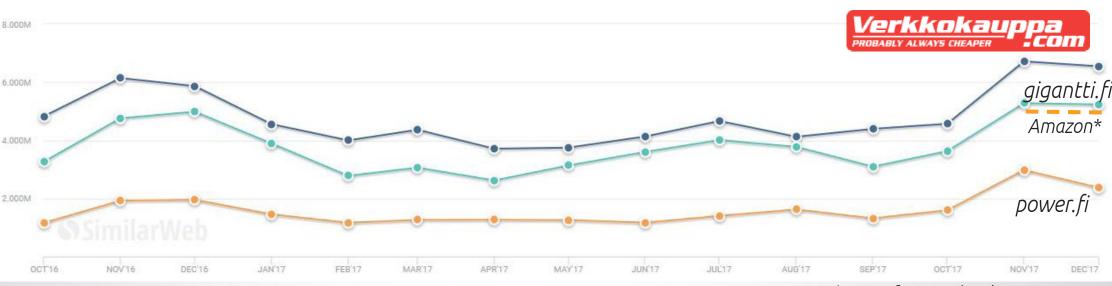
Oct 2016 - Dec 2017, O Worldwide

Domain	Monthly Visits	A Unique Visitors	I Visits / Unique Visitors	C Avg. Visit Duration	Pages/Visit	Bounce Rate
Verkkokauppa.com	🍸 4.820M	🍸 1.597M	7 3.02	<b>T</b> 00:05:26	7.21	7 25.52%
> gigantti.fi	3.803M	1.496M	2.54	00:04:23	4.03	39.12%
► power.fi	1.587M	727,832	2.18	00:04:00	3.73	38.45%

Visits over time Last 2016.10-2017.12 | All Traffic

72.3M 57.1M verkkokauppa.com gigantti.fi

23.8M power.fi



<sup>\*)</sup> Visits from Finland, estimate 13

+

#### Engagement ①

Oct 2016 - Dec 2017, 🖶 Finland

Domain	Monthly Visits	${}^{\underline{\Lambda}}$ Unique Visitors	I Visits / Unique Visitors	C Avg. Visit Duration	Pages/Visit	Rate Bounce Rate
verkkokauppa.com	₹ 2.145M	7 569,834	7 3.77	7 00:06:15	7 9.11	<b>T</b> 21.10%
> gigantti.fi	1.342M	447,680	3.00	00:04:57	5.34	28.78%
> power.fi	569,083	239,102	2.38	00:04:15	4.47	32.92%
a amazon.com	1.426M	445,970	3.20	00:04:20	5.55	41.75%

#### Web Traffic from Finland (desktop only available)

Monthly Visits

A Monthly Unique Visitors

Avg. Visit Duration

Pages per Visit

Bounce Rate

#### SimilarWeb

D W M



+

#### Largest owners on 31 Jan 2018

		Shares	%			
1	Seppälä Samuli Sipi	22 487 496	49.900			
2	Keskinäinen Eläkevakuutusyhtiö Ilmarinen	2 304 509	5.114			
3	Keva	2 171 000	4.817			
4	Varma Keskinäinen Eläkevakuutusyhtiö	2 065 932	4.584			
5	Rite Ventures Finland Ab	1 967 576	4.366			
6	Fondita Nordic Micro Cap Placeringsf	1 125 000	2.496			
7	Sijoitusrahasto Nordea Nordic Small Cap	1 022 794	2.270			
8	Op-Suomi -Sijoitusrahasto	984 595	2.185			
9	Sijoitusrahasto Evli Suomi Pienyhtiöt	651 252	1.445			
10	Skogberg Ville Johannes	634 266	1.407			
Largest nominee registered:						
1	Nordea Bank Ab (Publ), Suomen Sivuliike	3 804 928	8.443			
2	Skandinaviska Enskilda Banken Ab (Publ)	1 375 190	3.052			

Source: www.verkkokauppa.com/en/investors/shareholders

#### VERKKOKAUPPA.COM OYJ ISIN FI4000049812 Closed



#### While the traditional retail sector is increasing gross margins and fixed costs ...

**EBITDA** EBITDA EBITDA 30 ... we aim for lower 3.8% 3.4% 3.1% 30.2% 30.3% 30.0% 27.5% 27.5% 27.3% 25 prices and costs! 20 15 **EBITDA EBITDA** EBITDA **EBITDA** 15.5% 15.4% 3.1% 3.8% 15.1% 3.6% 14.4% 3.0% 10 12.4% 11.8% 11.5% 11.4% 5 0% Finland Retail Finland Retail Verk.com Verk.com Verk.com **Finland Retail** Verk.com 2015 2016 2017 (w/o cars) 2014 (w/o cars) 2015 (w/o cars) 2016 2014 (total €38b) (sales +25%) (sales +8%) (sales +16%) (total €37b) (total €37b) (sales +16%)

Sources: Statistics Finland, Soliditet and D&B. Gross margin includes changes in the inventory and outside services. EBITDA and fixed costs excluding non-recurring items.

Gross margin %

Fixed costs %

## Thank you & Q&A

#### Upcoming events:

- AGM, Wednesday 21 March, 2018
- Q1/2018, Friday 4 May 2018
- Q2/2018, Friday 10 August 2018
- Q3/2018, Friday 26 October 2018

#### Links:

- Investors site www.verkinvest.com
- Company Releases mailing list www.joinverk.com
- Company Investor Webcasts www.verklive.com

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