Verkkokauppa.com Q4 2018 15.2.2019, Panu Porkka, CEO

TODAY S **STOREFRONT RETAIL IS GOING ONLINE. COME ALONG.**

Questions during or after the presentation - investors@verkkokauppa.com











weber

- Q4/2018 report
- 2018 summary
- 2019 guidance and outlook
- Market development and trends

Home of Europe's

largest electronics

store - always open.

Verkkokauppa PROBABLY ALWAYS CHEAPER

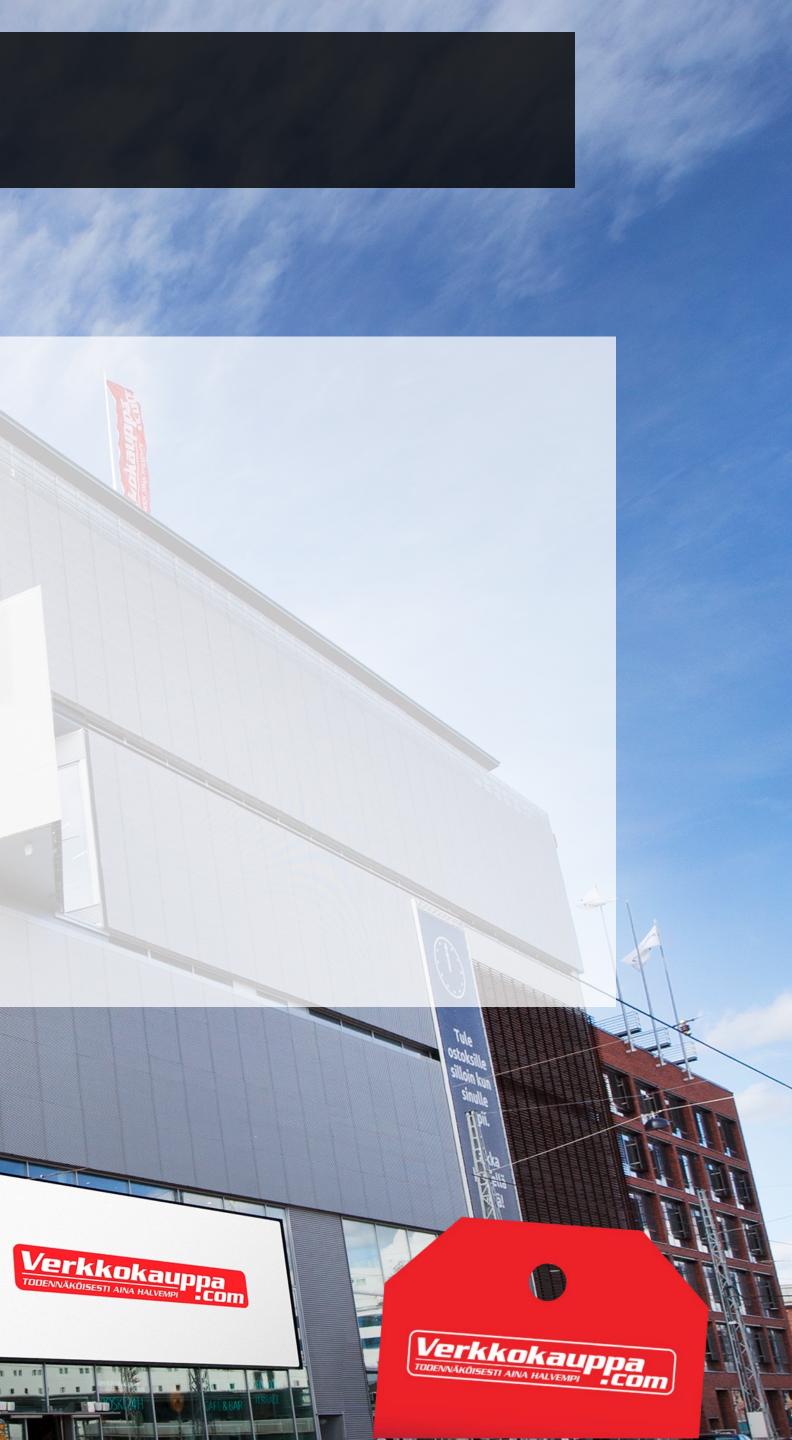
:com

- Key takeaways
- Q&A



Verkkokauppa

1000



Verkkokauppa.com Q4 2018 - IFRS

Q4 revenue €156m (+22%) Operating profit €5.9m (+2.8%)

ab

) Comp

EBITDA **) Source: (

60% in several categories**

Strong market share gains in a weak market (+0,7%), sales growth up to

> 2018 dividend €0.198 (2017 €0.182)



Verkkokauppa.com Q4 2018 Income Statement - IFRS

Revenue, € million Gross profit Gross Margin

Personnel expenses Other opex

Operating profit

Operating margin

Net profit

"Verkkokauppa.com's year on year quarterly revenue has been growing every quarter, growth increasing during 2018"

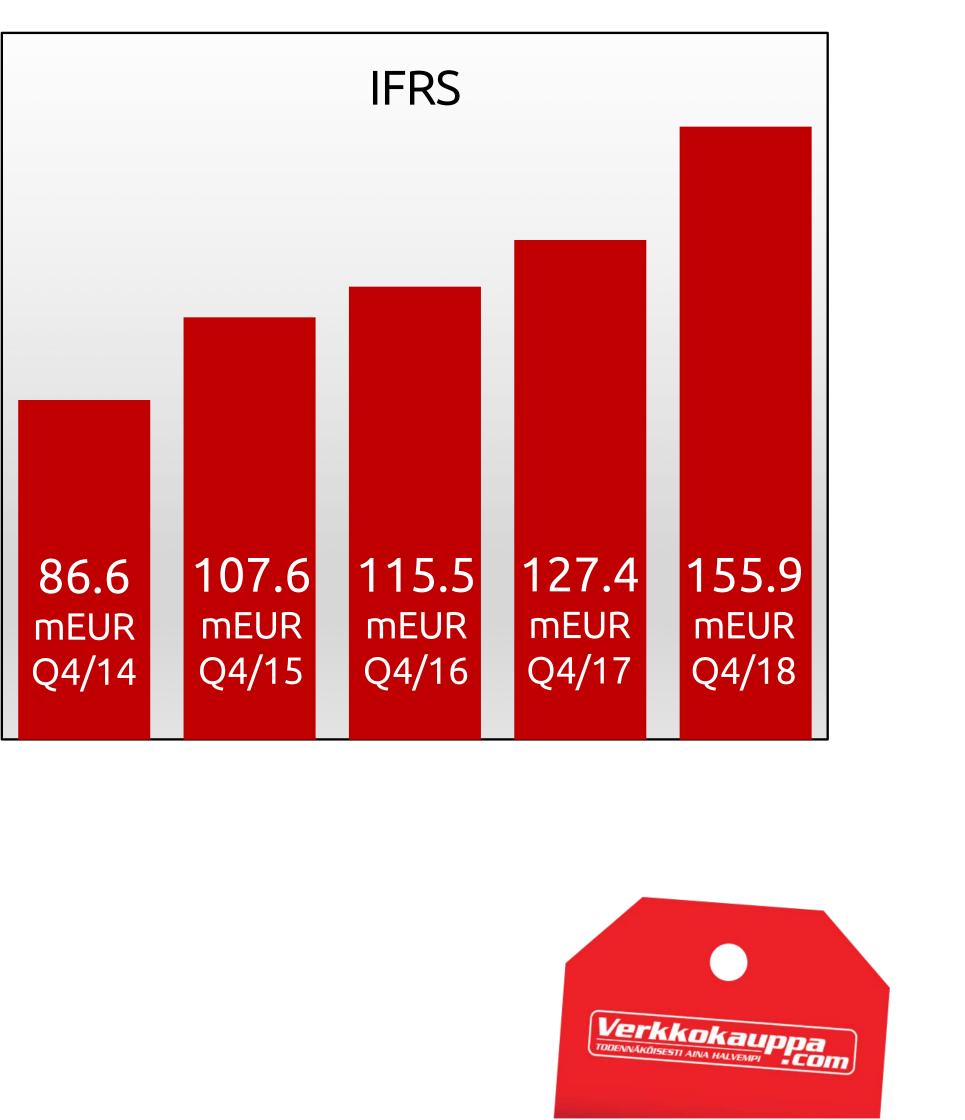
Q4 2018	Q4 2017	ch %
155.9	127.4	+22%
22.9	20.1	+14%
14.7%	15.8%	
-8.4	-7.6	+11%
-7.6	-5.5	+37%
5.9	5.8	+3%
2.8%	4.5%	
4.4	4.5	-1%



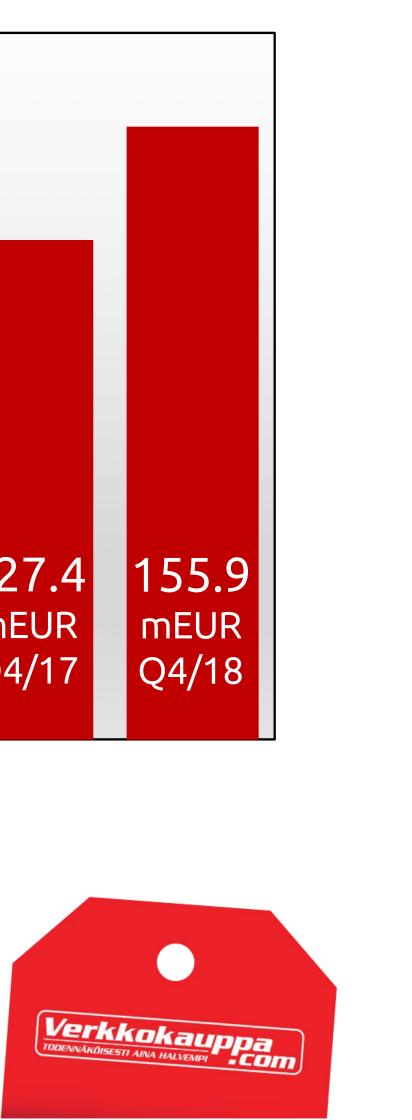


Verkkokauppa.com Q4 2018 sales drivers

- Preparations for Q4 season sales started during spring 2018
- Renewed marketing mix incl. nationwide TVadvertising
- Aggressive pricing to match competition
- Record sales during Singles' Day, Black Friday and Cyber Monday
- Raisio megastore opened March 8
- Additional local marketing to support store sales
- Many improvements on our website
- Market share gains in almost all categories
- Tough CE market* in 10-12/2018 (Market +0.7%)

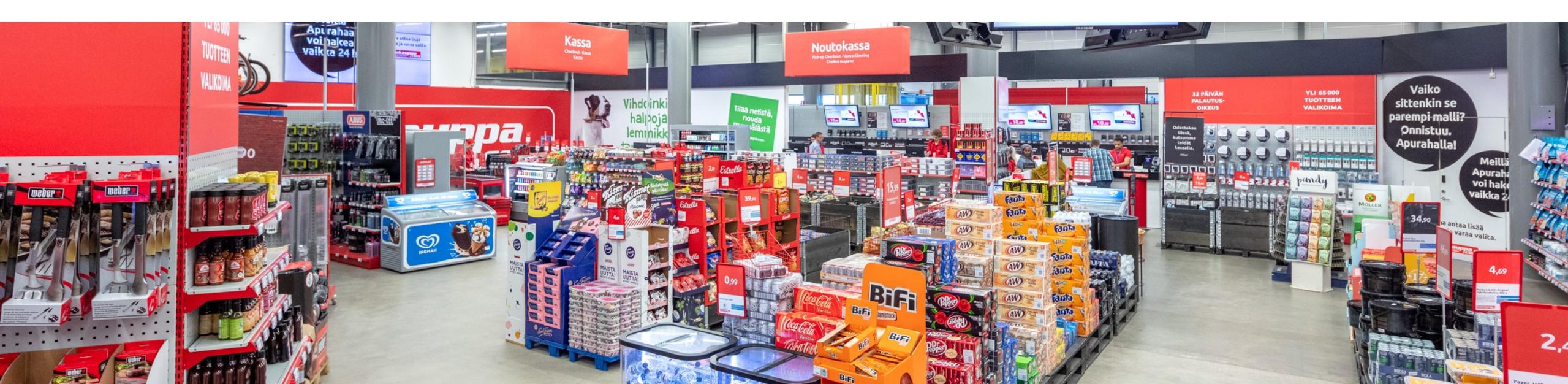






Verkkokauppa.com 31/12/2018 Balance Sheet - IFRS

- Inventory 65.8 (47.0) million euros on 31/12/2018, change +40%
- Cash flow from operating activities +8.9 (+23.2) million euros
- Investments 1-12/2018 was 1.4 (1.5) millions euros
- Equity ratio 23.0% (25.1%)
- Cash 46.7 (51.9) million euros, no interest bearing debt



Highlights in Q4 2018

- Digimessut –store event had record attendance in October in Jätkäsaari
- Strong presence on Singles' Day
- Black Friday was the most massive campaign in the history of Verkkokauppa.com
- All previous sales and visitor records were broken during the Black Friday week





13.-14.10. Jätkäsaaren myymälässä













Highlights in Q4 2018

- Strong marketing presence nationally on TV, Radio, Leaflet, OOH and different online medias
- Continuing media mix optimization in accordance with company strategy

















Verkkokauppa.com 1-12/2018 - IFRS

1-12

- Revenue, € million 4 Gross profit
- Gross Margin
- Personnel expenses Other opex
- Operating profit
- Operating margin

Net profit

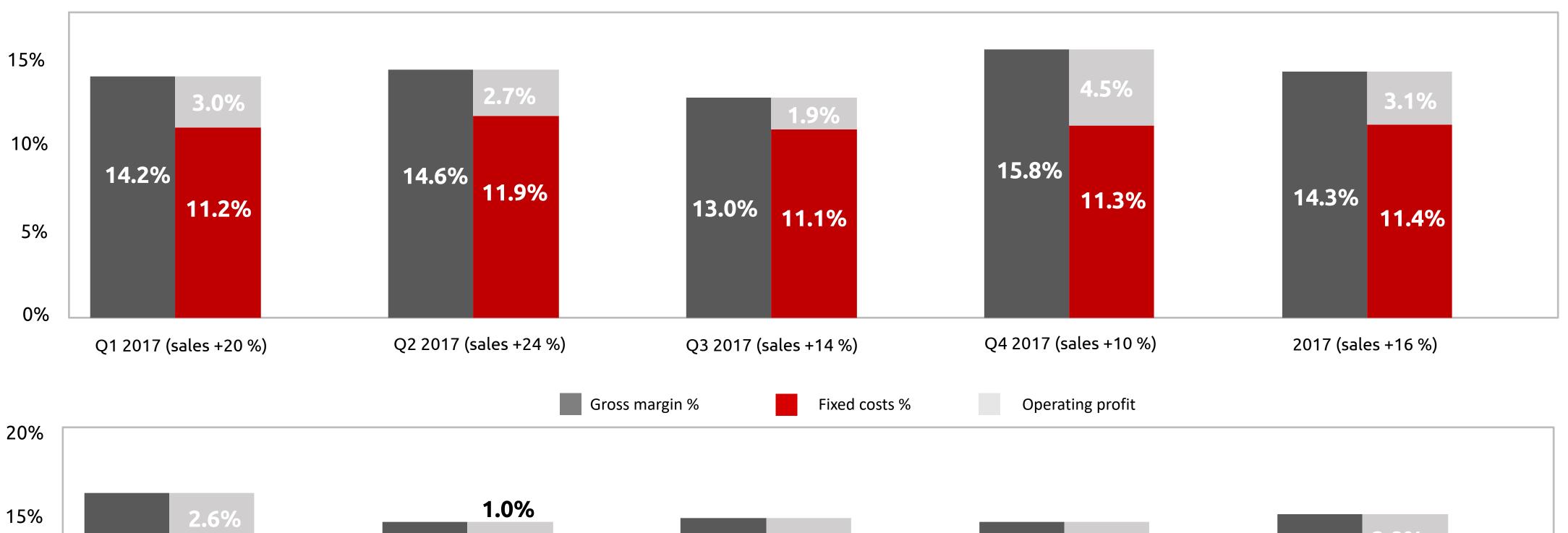
"Strong revenue growth during H2 2018, profitability on same level"

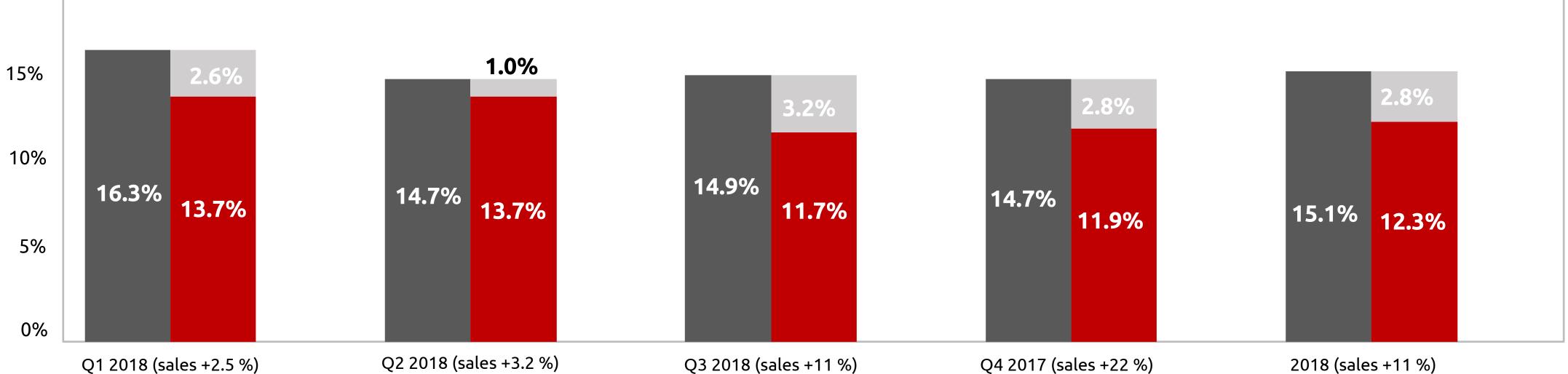
12/2018	1-12/2017	Ch %
477.8	431.9	+11%
72.0	62.5	+15%
15.1%	14.5%	
-30.3	-26.1	+16%
-23.7	-18.4	+29%
13.3	13.5	-1%
2.8%	3.1%	
9.3	9.4	-1%



Verkkokauppa.com's gross margin and fixed costs - IFRS



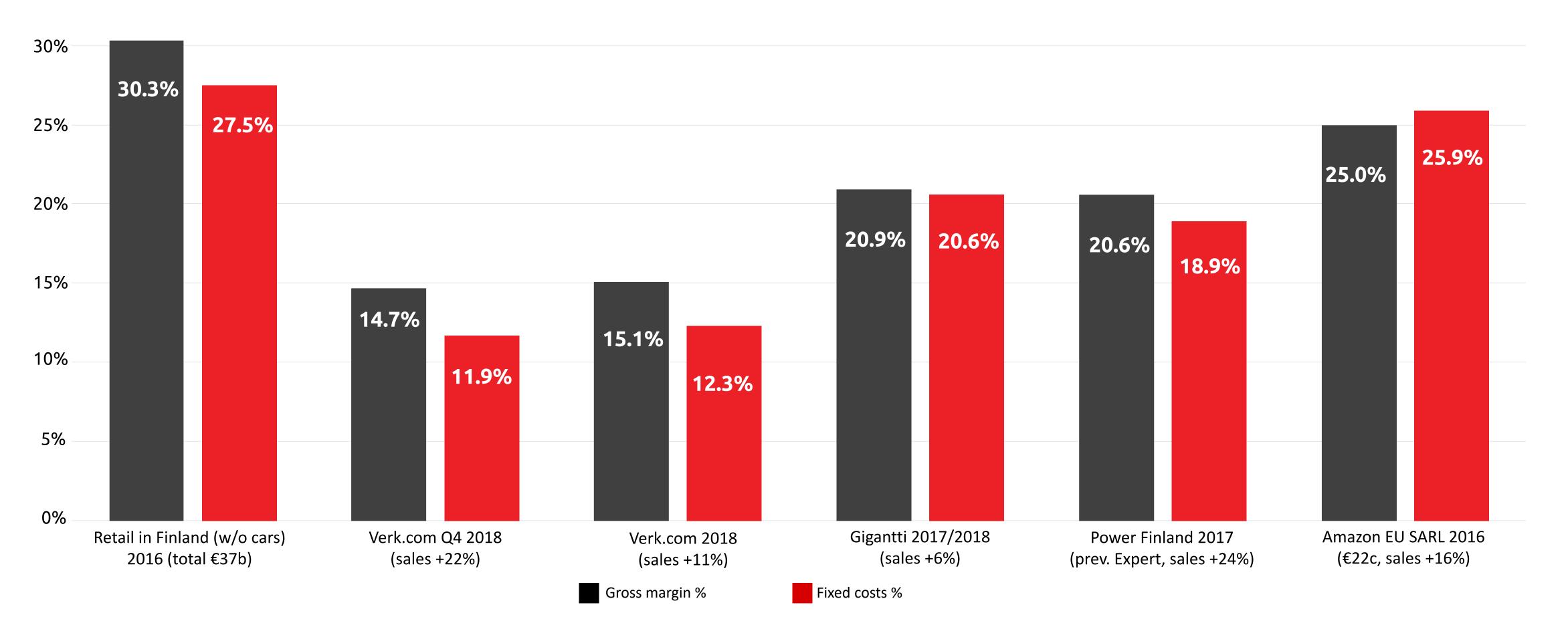






Verkkokauppa.com's business model with lower fixed costs

35%



"The company aims to improve its EBITDA margin in the medium-term by increasing share of higher margin categories and private labels in the sales mix and increasing the share of the Apuraha financing services."

Sources: Statistics Finland, Soliditet and D&B. Gross margin includes changes in the inventory and outside services. EBITDA excluding non-recurring items.





Verkkokauppa.com 2019 guidance - IFRS

2019 guidance revenue between €500m -€550m (2018 €478m) and operating profit €11 - €17m (2018 €13.3 m).

Medium-term targets sales growth between 10-20% per year, growing operating profit and operating margin of 2.5-4.5%.

Policy of paying out growing, quarterly dividend.

ODE SULTROE



IFRS impacts

KEY RATIOS Gross profit, EUR thousand Gross profit % EBITDA, EUR thousand EBITDA % Depreciation Finance costs Operating profit, EUR thousand Operating profit margin% Fixed costs, EUR thousand Fixed costs %



FAS	IFRS	Change
1-12 2018	1-12 2018	
70 828	72 020	1 192
14,9 %	15,1 %	
12 590	18 414	5 824
2,6 %	3,9 %	
-1 265	-5 090	-3 825
-80	-1 670	-1 591
11 324	13 324	1 999
2,4 %	2,8 %	
-58 627	-53 996	4 632
-12,3 %	-11,3 %	





Outlook for 2019

- CE market expected to remain tough and competitive (10-12/2018 + 0.7% **)
- Outlook on Finnish economy (GDP +1.9% 2019 *)
- New categories will be launched during spring
- Increasing market shares in existing categories
- marketing efforts
- Improvement of omnichannel and instore customer experience

*) Source: The Finnish Ministry of Finance 19 December 2018 **) Source: GfK

• Start of brand marketing campaigns, updated media mix and added



Eastpak Out Of Office -reppu 14" kannettavalle tietokoneelle, harm

Tuote 26839



Verkkokauppa.com's targets and category developments

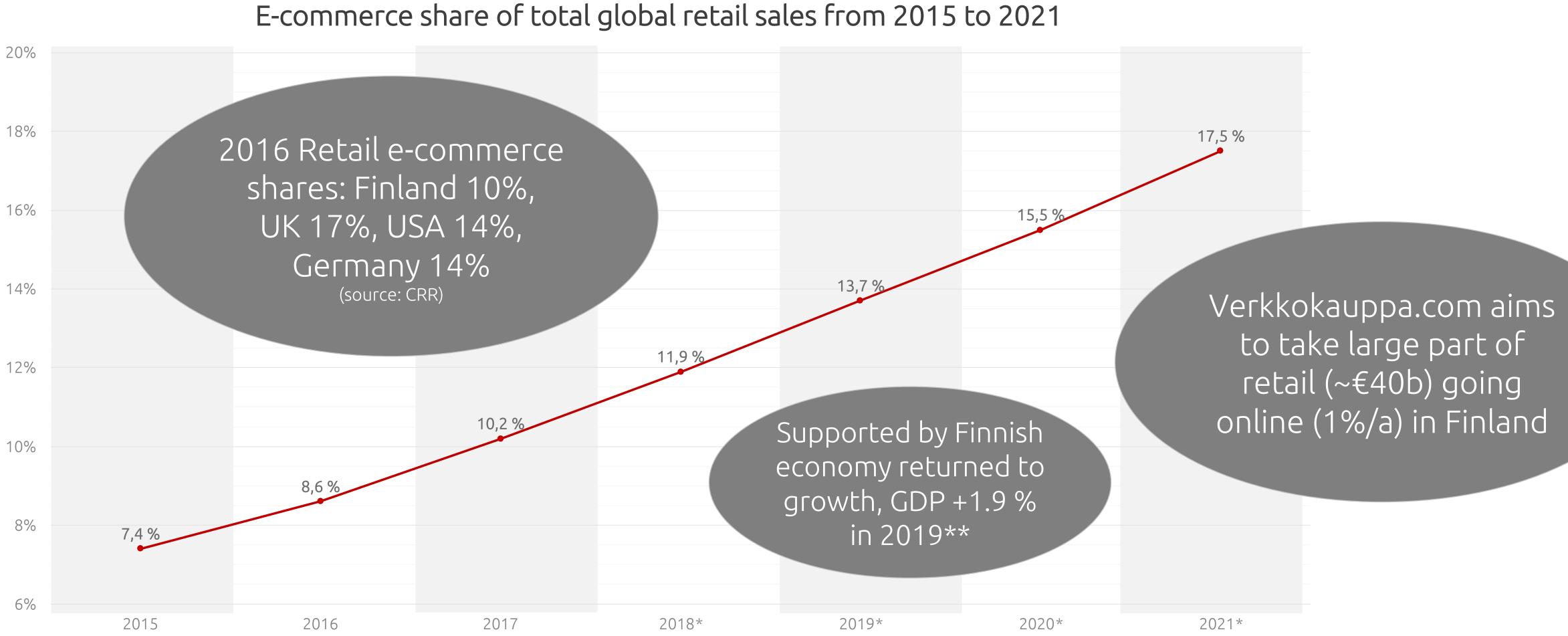
- New categories are planned for 2019
- "Probably always cheaper" price in each category
- Proven business model to support future growth \rightarrow strong focus on e-com
- Actively searching for best delivery and logistical solutions
- Improved usage of customer data
- Renewed strategy to support growth in the future

Continuous and systematic expansion into new categories that are fully suitable for low-cost online model and efficient logistics





Global online share forecast 2015-2021*



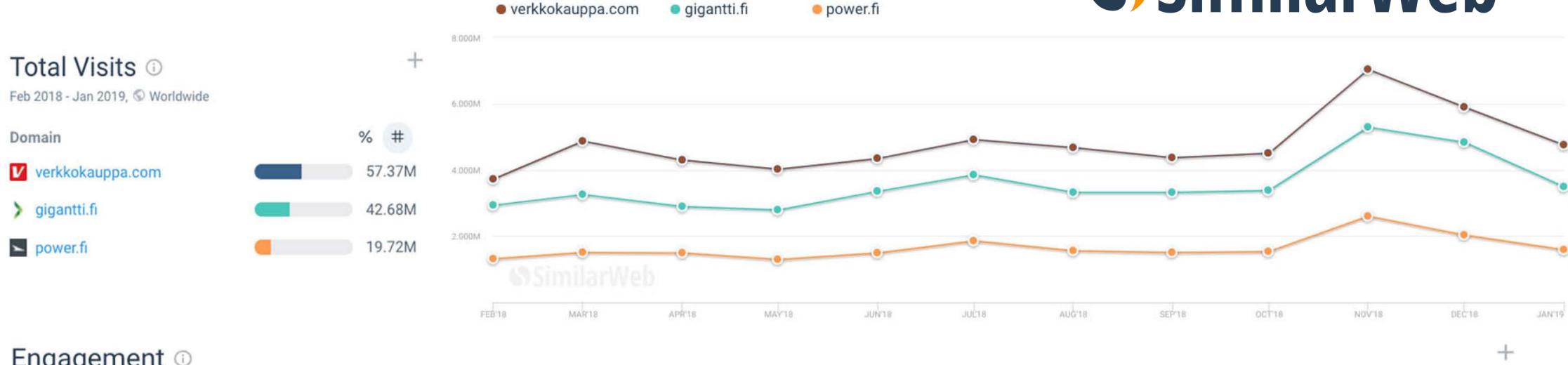
Source: eMarketer; Website (retailtechnews.com) © Statista 2018

*) Forecast. Includes products or services ordered using the internet via any device, regardless of the method of payment or fulfillment; excludes travel and event tickets. **) Source: The Finnish Ministry of Finance 19 December 2018





Web visits last 12 months (desktop and mobile)



Engagement ①

Feb 2018 - Jan 2019, S Worldwide

Domain	Monthly Visits	Unique Visitors	Q Visits / Unique Visitors	Avg. Visit Duration	Pages/Visit	Bounce Rate
Verkkokauppa.com	8 4.781M	8 1.597M	8 2.99	8 00:05:29	8 6.02	8 32.05%
> gigantti.fi	3.557M	1.359M	2.62	00:04:25	4.49	39.93%
► power.fi	1.643M	742,842	2.21	00:03:58	3.98	39.39%

SimilarWeb



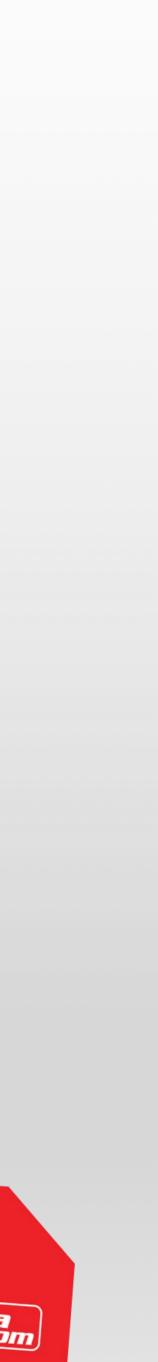


Key takeaways

- Revenue growth in Q4 +22%, 2018 +11%
- Aggressive market share growth in a competitive market
- Raisio megastore contributing in sales growth
- Growth in H2 significantly higher than H1
- Main focus is growth also for the future

RETAIL IS GOING ONLINE. COME ALONG.







Weber Genesis II E-610 GBS

1698,90 . **Apurahalla 46,17/kk** (60 kk)



Thank you and Q&A

Upcoming events:

- Q1/2019, Friday 10 May 2019
- Q2/2019, Friday 9 August 2019
- Q3/2019, Friday 25 October 2019

Links:

- Investors site www.verkinvest.com
- Company Releases mailing list <u>www.joinverk.com</u>
- Company Investor Webcasts www.verklive.com

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